

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai - 600 044.

M.Com. - END SEMESTER EXAMINATIONS APRIL - 2024

SEMESTER - IV

**20PCOCT4012 - Organisational Behaviour**

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Define Organizational Behaviour? Briefly explain the significance of understanding the OB.
2. What are the major behavioural science disciplines that contribute to OB?
3. Discuss the various factors that influence our perception.
4. Briefly explain the various components of Attitude.
5. What are the strengths and weaknesses of group versus individual decision making?
6. Write a short note on terminal and instrumental values with the list of such values to the following people:
  - a) Manager
  - b) Student doing Master Degree Programme.
7. What are the key traits in the Big Five personality model?
8. Distinguish between Organizational Climate and Organizational Culture.

### **Section C**

I - Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. What are the challenges and opportunities for managers in using OB concepts?
10. Define "Organizational Effectiveness". Discuss factors that affect organizational effectiveness.
11. Explain the important determinants of Personality.
12. "Group properties shape the behaviour of an individual and the group" – Discuss.

II - Compulsory question ( $1 \times 10 = 10$  Marks)

13. Evaluate the major Organizational Development interventions. In your opinion, which Organizational Development intervention is most effective and why?

\*\*\*\*\*