

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai - 600 044.

M.S.W. - END SEMESTER EXAMINATIONS APRIL - 2024

SEMESTER - IV

20PSWCT4A10 - Organisational Behaviour and Organisational Development

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What are the models of Organizational Behaviour?
2. Explain Maslow's and Hertzberg's motivation theory.
3. Classify theories and approaches to planned change.
4. Explain the restructuring and organization.
5. Elucidate Inter Personal Dynamics.
6. How organizational strategies work on motivation?
7. Explain Organizational Culture.
8. Examine the Inter group relations Interventions.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the theoretical framework of Organizational Behaviour.
10. Classify the types of power in a team.
11. Justify how Alderfer's ERG theory contributes to Organizational Development.
12. Criticize the Organization's Citizenship Behaviour and Whistle-blowing behaviour.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Classify organizational process Approach.
