

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.A.HRM - END SEMESTER EXAMINATIONS APRIL - 2024

SEMESTER - II

20PHRCT2005 - Performance Management

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define performance management system.
2. Prepare a model balanced score card.
3. Explain the various types of rewards.
4. "Bias rating" - Explain.
5. Elucidate the disadvantages of performance appraisal.
6. Discuss the objectives of a good performance appraisal.
7. Describe the steps involved in conducting staff performance appraisal.
8. What are the various dimensions for evaluating performance appraisal?

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the reasons for low employee esteem in organizations.
10. Examine in detail the process involved in coaching.
11. Does performance appraisal pave way for employee development. Justify.
12. Elucidate the dangers of poorly implemented performance management system.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Explain briefly about 360⁰ feedback as development tool.
