20PHRCT3009

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS) (Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai - 600 044. M.A.HRM - END SEMESTER EXAMINATIONS APRIL - 2024 SEMESTER - III **20PHRCT3009 - Management Training and Development**

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Differentiate between Training and Development.
- 2. State two important objectives of evaluation of training.
- 3. Describe the characteristics of Organisational Development.
- 4. Examine the skills of time management.
- 5. Explain sensitivity training.
- 6. Explain the steps involved in Kirkpatrick model of evaluation.
- 7. Describe any two employee counseling techniques.
- 8. Explain the significance of time management.

Section C

I - Answer any **TWO** questions $(2 \times 10 = 20 \text{ Marks})$

- 9. Briefly describe the elements of learning process and draw the block diagram of learning process.
- 10. Classify the various tools and techniques used for training need analysis.
- 11. Discuss the Models and frameworks of training evaluation.
- 12. Explain the issues involved in designing effective career development models.

II - Compulsory question $(1 \times 10 = 10 \text{ Marks})$

13. Elucidate the personable controllable and uncontrollable time wasters.
