

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Voc. - END SEMESTER EXAMINATIONS APRIL - 2024

SEMESTER - II

20UTTCT2003 - Hotel Management

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Describe the Evolution of Hotel Industry.
2. Explain the managerial system of a hotel.
3. Analyse the functions of core/operational departments of a hotel.
4. Describe the role of association in hotel management.
5. Explain different types of supplementary accommodation with examples.
6. Prepare the list of procedures to be followed while making a group reservation.
7. Explain the role of the front office and its importance in a hotel.
8. Compare FHRAI and International Hotel and Restaurant Association (IH&RA)

Section C

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Explain the different types of Hotel Chains in India.
10. Prepare a list of supplementary accommodation in Tamil Nadu and how it fulfils the needs of budget tourists.
11. Determine the functions of HR Manager in the hotel.
12. Examine the different basis of the classification of the hotels.
13. "AI, Paving the Way for Exceptional Stays and Extraordinary Experiences in the Hotel" - Justify.
