

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.S.W. - END SEMESTER EXAMINATIONS - NOV'2024

SEMESTER - III

22PSWCT3A07 - Industrial Relations

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. What do you mean by Industrial Relations? List the factors that affect Industrial Relations.
2. Explain procedure for registration of Trade Unions.
3. Prepare a model grievance procedure.
4. Examine the settlement machinery of industrial disputes.
5. Define Collective Bargaining and sketch its process.
6. Write on the importance of workers participation in Management.
7. Describe the causes of indiscipline and discipline procedures.
8. There is a paradigm shiftt from industrial relations to employee relations- Justify.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the Government polices relating to labour.
10. Explain Negotiation Process and the techniques of Negotiation.
11. Examine the role and functions of trade unions in modern Industrial Society of India.
12. Elaborate on disciplinary procedures and approaches to manage discipline in Industry.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Examine on Industrial Conflict and Dispute resolutions.
