

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.A. HRM - END SEMESTER EXAMINATIONS - NOV'2024

SEMESTER - III

20PHRCT3012 - Counselling Skills for Managers

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. State and explain the skills required for a good counsellor.
2. Describe the skills required for a good counselling.
3. Differentiate counselling and Psychotherapy.
4. Classify the problems in Counselling.
5. Differentiate Empathy Vs Sympathy with examples.
6. Examine the spiritual dimension of counselling.
7. Illustrate the essential strategies for effective counselling.
8. Write a note on performance counselling.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Describe the various approaches in counselling.
10. Explain the counselling process in detail.
11. Examine the Role of Counsellor related to the client's problem.
12. Evaluate the Do's and Don'ts of counselling.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Examine the application of Counselling to organisational situations with suitable example.
