

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.A.HRM - END SEMESTER EXAMINATIONS - NOV'2024

SEMESTER - I

**20PHRCT1002 - Organisational Behaviour**

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Distinguish between Job satisfaction and Job involvement.
2. Elaborate the International Dimensions on Organisational Behaviour.
3. Explain briefly the importance and types of Attitude.
4. Explain the types of power. How do managers acquire power required for leadership?
5. Explain the significance of Group Cohesiveness.
6. Describe the steps in team building process.
7. Discuss the consequences of stress.
8. Elucidate the ways in managing multicultural teams.

### **Section C**

I - Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Explain the concept of personality. How does it determine the behaviour of an individual?
10. What is group dynamics? Explain its theories.
11. What do you mean by organizational conflicts? Discuss the measures to avoid organisational conflicts.
12. How do cultural differences affect the organisation?

II - Compulsory question ( $1 \times 10 = 10$  Marks)

13. "A leader is developed and not born". Do you agree with this? Explain with reason.

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