22PCPCT3009

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M.Sc.Counselling Psychology - END SEMESTER EXAMINATIONS - NOV'2024 SEMESTER - III

22PCPCT3009 - Training and Development - Training Modules

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Describe the scope of training.
- 2. Indicate the importance of training and development for an individual.
- 3. Classify the various methods of learning in a training programme.
- 4. Explain the basic learning styles of participants.
- 5. Describe the various objectives of training.
- 6. Interpret the key considerations in designing a training programme.
- 7. Examine the various stages of evaluation.
- 8. What steps should be followed to design a training module?

Section C

I - Answer any **TWO** questions $(2 \times 10 = 20 \text{ Marks})$

- 9. Ascertain the skills and qualities of a trainer.
- 10. Determine the factors influencing the learning process.
- 11. Recommend guidelines for preparation of a training module with suitable examples.
- 12. Evaluate the various methods and techniques of training.

II - Compulsory question $(1 \times 10 = 10 \text{ Marks})$

13. Prepare a training module for enhancing workplace performance among Call Centre employees.
