SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN (AUTONOMOUS) (Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC) Chromepet, Chennai - 600 044. B.Com. A&F - END SEMESTER EXAMINATIONS - NOV'2024 SEMESTER - V

20UAFCT5013 - Human Resource Management

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions $(6 \times 5 = 30 \text{ Marks})$

- 1. Define Human Resource Management (HRM), and how does it differ from Personnel Management.
- 2. Illustrate the internal and external sources of recruitment.
- 3. Predict the purpose of induction programs in organizations.
- 4. Illustrate the role of non-monetary incentives (e.g., recognition and awards) in motivating employees.
- 5. Describe the role of labor relations in maintaining industrial peace in India.
- 6. Discuss the effectiveness of trade unions in securing better employment terms in highly competitive industries like IT and BPO sectors in India.
- 7. Apply the concept of Human Resource Audit to evaluate the HR policies of a mid-sized manufacturing company.
- 8. Examine the effectiveness of focusing the scope of an HR Audit on only compliance issues versus a comprehensive review of all HR functions.

Section C

Answer any **THREE** questions $(3 \times 10 = 30 \text{ Marks})$

- 9. Illustrate how using different selection methods can help identify the best candidates for technical roles in an engineering firm.
- 10. Classify the different training methods.
- 11. Infer the effectiveness of intrinsic versus extrinsic motivation in driving long-term employee engagement and productivity.
- 12. Explain the key causes of industrial disputes in Indian industries such as strikes, lockouts, or wage disputes.
- 13. Justify the principles of a Human Resource Audit to assess the compliance of an organization's HR policies with labor laws.
