

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Voc. - END SEMESTER EXAMINATIONS - NOV'2024

SEMESTER - I

**24UTTTTF1002 - Travel Agency and Tour Operation**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Bring out the significances of travel business.
2. What are the functions of a tour operator?
3. List out the departments of Travel agency.
4. List out the benefits of Ministry of tourism approval for a tour operator.
5. Explain the ancillary services of travel business.
6. Name the types of passports issued in India.
7. What is the purpose of TAAI?
8. What are the objectives of UFTAA?

### **Section C**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Describe the landmark period in the history of travel agency.
10. Distinguish between Travel agency and Tour operator.
11. Enumerate the processing steps of travel agency approval by IATA.
12. What are the steps to book online railway ticket?
13. Elucidate the role of Thomas Cook in modern travel business.

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