

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Voc. - END SEMESTER EXAMINATIONS - NOV'2024

SEMESTER - I

20UTTCT1002 - Travel Agency and Tour Operation

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Describe the concept of travel business.
2. Interpret IATA airport codes in India.
3. Explain the types of VISA.
4. Describe the role of TAAI.
5. Sketch the organizational structure of a large travel agency.
6. Distinguish between travel agency and tour operator.
7. Illustrate the important travel related services.
8. Examine the Objectives and importance of UFTAA.

Section C

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Explain the history of travel agency business in India.
10. Classify the roles and responsibilities of a tour operator.
11. Determine the list of documents that are required for setting up a travel agency from the ministry of tourism.
12. Classify the different types of passports in India.
13. Evaluate the growth of Thomas cook in travel industry.
